

Discrimination is Against the Law

Kelly Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kelly Eye Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Kelly Eye Center provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Selene Colmeiro. If you believe that Kelly Eye Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Selene Colmeiro, Civil Rights Coordinator, 8851 Ellstree Lane, Suite 200, Raleigh, NC 27617, by telephone 919-282-1100, by fax 919-282-1119, or by emailing selene@kellyeyecenter.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Selene Colmeiro, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.